How to Re-install Global Protect (VPN)

1. In the type here to search box, type in add or remove programs and press enter. You should see a window that looks like this:

2. Scroll down until you see Global Protect.

3. Click on GlobalProtect and click on Uninstall, then on Uninstall again

4. Click yes on the popup, then let the uninstaller run it's course.

5. Once it is uninstalled, go to https://www.ucdenver.edu/offices/office-of-information-technology/software/how-do-i-use/vpn-and-remote-access and click on install VPN for Windows 64-bit to download the installer.

6. Once it is downloaded, double-click on the downloaded file and you should see this:

7. Click Next

8. Click Next

9. Click Next and click Yes on the prompt that pops up.

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10. Click close. You should now see the Global Protect window in the bottom right corner of your main monitor.

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11. Use amc-vpn.ucdenver.edu as the portal address.

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12. Click connect and sign-in to the VPN.

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